

How to help your Family and Friends with Turnkey.

IF your family/friend already has an inmatecanteen.com account, tell them to follow these instructions.

1. Go to inmatecanteen.com
2. Login.
3. When you do this, it will AUTOMATICALLY redirect you to the new website.
4. Login with the same username and password to the NEW site.
 - a. It may require them to set a new password and it will need to be 10 characters long.
5. This transfers all your money to your new account.
6. Use as normal.
7. Save the new website team3.inmatecanteen.com

IF they have NEVER had an inmate canteen.com account, have them follow these instructions.

1. Go to team3.inmatecanteen.com
2. Create a User
3. Follow all instructions to create a user
 - a. A valid email address is required or the account will fail.
 - b. Password must be 10 characters long.

The APP NO LONGER works!

iPhones can be a challenge for Video Visitation. It is best to download and use Google Chrome or Edge Browsers from your iPhone.